

OFFICE POLICY/PROCEDURES FOR EVERYONE'S SAFETY AND HEALTH

WHAT YOU NEED TO DO:

- If you have, or have had within the last two weeks, or have been exposed to someone who has/had a sore throat, fever or an other flu like symptoms such as gastrointestinal upset, headache or unusual fatigue, please let us know and we will reschedule your appointment.
- Kindly brush and floss before the appointment.
- In order to minimize everyone's exposure, come to the office exactly on time and please do not bring anyone with you unless it is someone who is assisting you or for a child younger than 12. It is safer to not have people waiting in the reception area.
- On entering the office, wearing your own mask is mandatory and kindly bring your own pen.
- Your temperature will be taken with a "no-touch" thermometer on entering the office. The staff will have their temperature taken daily and screened for the same symptoms.
- On entering the treatment rooms you will be asked to wash/sanitize your hands and rinse with a 1:1 hydrogen peroxide mix.

WHAT WE ARE DOING TO KEEP YOU SAFE

- We are staggering the appointments so that there is minimal patient-patient contact. That is why being on time is so important.
- You will notice that there are no longer any magazines or reading material in the reception area and there is tape on the chairs and floor to establish social distancing.
- A plastic barrier now is in place between the reception area and the receptionist.
- In addition to the usual Personal Protective Equipment (PPE) the staff will be wearing special N95 or equivalent masks, gowns and face shields. The clinical staff will also be wearing head coverings.
- All rooms have been cleared of any items on the countertops to facilitate disinfection between patients.
- Because the greatest concern is aerosol production during many dental procedures, HEPA filters have been added to each treatment room as well as to the receptionist area. These filters also subject the air to UV light to eliminate biological contaminants.
- As a final precaution, all areas will be "fogged" with a hypochlorous acid solution between patients to further enhance viral decontamination.

Certainly, if you have any symptoms of COVID-19 or have been diagnosed within 14 days of treatment, please call the office.

We are taking every precaution we are aware of to protect our patients and staff while still providing the highest quality of dental care.

Your cooperation is appreciated.

Dr. George Kesten and staff